



Product End Of Life (EOL) Policy

At iDEAL Semiconductor, Inc, we are committed to supporting our customers through the lifecycle of our products. We recognize the challenges and costs associated with redesign and requalification when a product reaches its end of life. To mitigate these impacts, we provide ample notice and support to ensure a smooth transition.

Policy Statement:

1. **Proactive Notification:** We will issue an EOL notice, through PCN (Process Change Notice) at least 12 months in advance of the discontinuation date. This proactive approach allows our customers sufficient time to plan, stock, and prepare for the transition.
2. **Comprehensive Support:** Throughout the EOL notice period, we will offer extensive support, including:
 - Clear and detailed communication regarding the discontinuation timeline.
 - Recommendations for suitable alternative products or solutions.
 - Assistance with last time buy orders to ensure customers can secure necessary stock.
3. **Last-Time Buy Opportunities:** Customers will have the opportunity to place last-time buying orders within 6 months of receiving notice and will receive their final deliveries within 12 months of the notice. We will collaborate with our suppliers to fulfill these orders to the best of our ability, ensuring continuity of supply.
4. **Technical Assistance:** Our technical support team will be available to address any questions or concerns related to the EOL product and its alternatives, providing expert guidance and solutions.
5. **Transition Planning:** We will offer resources and guidance to help customers transition to new products or solutions, minimizing operational disruptions and ensuring seamless delivery.